

File is Garrison

October 22, 2010

Memo: To Whom It May Concern

From: David Brown

South Shore Road

Napanee, Ontario, K7R 3K7

Reference: Jill Garrison, (cob as) "Jill of All Trades"

Jill Garrison has successfully completed two contracts for us during 2010. In both situations the work was done in an efficient and professional manner. Both contracts were completed within the agreed time schedule and agreed budget.

Of particular interest was the way she recently managed the renovation of our external fireplace chimney. The scope of the work was to clad the outside of the chimney with siding and add a new cap. This was work that had been refused by other professional renovators. Jill took ownership of the project. The work was done while we were away from the property. We were kept fully informed of the progress (including e-mails and pictures) of the work, issues, problems as they arose and their agreed solutions.

Jill demonstrated an exceptionally high level of professionalism in taking "ownership" of the work. We would not hesitate to recommend "Jill of All Trades" to do any work she felt capable of managing.

Yours truly,

A handwritten signature in black ink, appearing to read 'D.S.R. Brown', with a long horizontal flourish extending to the right.

David S.R. Brown, (P.Eng. ret.)